



FOCUS

INFORMATION FROM THE **ACPO** CRIME PREVENTION INITIATIVES TEAM

And the SBD Innovation Awards for 2007 go to...

The 2007 SBD Innovation Awards winners were announced at the recent ALO/CPDA Training Event with nine forces sharing in £20,000 prize money thanks to the success of five different crime prevention projects.

Avon & Somerset Constabulary, Gloucestershire Constabulary, Devon & Cornwall Constabulary, Dorset Police and Wiltshire Constabulary won their award for the Bidgwater Conferences which have been running as a bi-annual event since 2003. The conferences predominantly target architects, planners and developers from the south-west region and were organised to promote SBD and current aspects of designing out crime in the built environment.

Michael Brooke from West Yorkshire Police received an Award for SBD accreditation of primary health care facilities and schools in Bradford. In 2003 the NHS Local Improvement Finance Trust brought approximately three hundred million pounds of investment to the Bradford district for the creation of new buildings to deliver primary health care. DC Brooke convinced the Trust to adopt SBD principles and standards for this work, thereby ensuring the developer and architects are duty bound to consult with the police on important issues regarding designing out crime.

DC Brooke was also successful in having SBD made a requirement for the Bradford arm of the Building Schools for the Future

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Don't miss the Secured by Design stand at this year's Glassex exhibition. Visit us in Hall 4 at stand E30 for more information on the SBD initiative and how to achieve SBD accreditation for your security product or service.



ACPO CPI General Manager, Alan McInnes congratulates Strathclyde Police on their 2007 Innovation Award win.



Sunray Engineering's installation service offers customers absolute peace of mind

Sunray Engineering achieves installation first

Sunray Engineering has made its mark by becoming the first Secured by Design installer to achieve certification under the new LPCB installation standard.

ACPO Crime Prevention Initiatives Licensing and Technical Manager, Jon Cole said this new accreditation is a significant accomplishment for Sunray Engineering and represents another step towards the provision of an inclusive, integrated crime prevention solution.

"Even the very best products can fail to perform properly if they're not installed correctly. Using standard LPS 1271 we can now accredit companies that offer a consistently high quality, thorough installation service that ensures products perform to their full potential."

Sunray Engineering introduced their installation service in response to customers needs, providing them with assurance that all work is carried out by qualified and authorised factory skilled operatives, not sub-contractors.

Sunray Engineering General Manager, David Evans said once the company decided to introduce an installation service, ensuring it was accredited to the relevant standards was a top priority.

"Sunray Engineering are the first LPCB approved manufacturer to have gained LPS 1271 accreditation for the installation of our LPS 1175 SR3 and SR4 rated steel security door sets," said Mr Evans.

"We wanted to ensure our customers could be assured that all installations are carried out to the highest standards.

"Achieving this accreditation means we are recognised as having the same standard of workmanship, procedures, methodologies and systems for our installation service as we have for our manufacturing operations."

For further information visit <http://www.sunraydoors.co.uk>.

Black market for stolen Sat-Navs tops £13m

Smash and grab car thefts targeting satellite navigation systems are becoming increasingly common as the number of UK drivers using the systems reaches more than 3m.

Research from windscreen repair and replacement company, Autoglass shows more than 260,000 satellite navigation systems (sat-navs) were stolen from vehicles in 2005 and illegally resold for as little as £50.

These profits provide a substantial salary for smash and grab criminals who would need to sell just 280 stolen sat-navs to generate £14,000 profit.

Founders of Southmid Products, Simon Galkoff and Clive Rose came across a product called the Bracketron Nav-Mat in the United States which they believed would help combat the United Kingdom's sat-nav theft epidemic.

Mr Galkoff said thieves look for the suction mount ring on the windcreens of cars to indicate the presence of a satellite navigation system.

"Once they've spotted that tell-tale ring on the windscreen of a car, the thief breaks a window to get to the glove box which is where most people tend to keep their sat-nav system when they're not using it."

"The Nav-Mat is a simple and practical solution to this problem. By attaching the suction mount to the Nav-Mat rather than the windscreen, there's no mark for thieves to spot."

Hertfordshire Constabulary was introduced to the Nav-Mat by Mr Galkoff and recommended he put the product up for Secured by Design accreditation which it recently achieved.

ACPO Crime Prevention Initiatives Development Officer, Calvin Beckford said Secured by Design recognised the Nav-Mat as a useful product in reducing the theft of sat-nav devices in the UK.

"The Nav-Mat provides a simple solution to a significant crime problem affecting the UK. The product offers three main benefits; it keeps the car windscreen free from obstructions, ensures there are no suction marks left on the windscreen for thieves to spot and means the suction mount itself is less likely to be left on the windscreen."

The Nav-Mat will make its debut in the UK when it hits the shelves of Halfords 100 largest stores from 26 April. The Nav-Mat is also available direct from Southmid Products website www.southmid.com with an introductory offer for SBD Focus readers.

For further information about the Nav-Mat contact Simon Galkoff on 020 8207 0206 or log-on to www.southmid.com

Residents breathe a sigh of relief thanks to the installation of alley-gates

A study on the introduction of alley-gates to an estate in South Wales by Dr Colin Rogers from the Centre for Political Sciences at the University of Glamorgan, has found the vast majority of residents believe the gates have a positive influence on reducing crime.

Alley-gates are now commonly used throughout England and Wales to help prevent burglaries. Dr Rogers' South Wales study examined the use of alley-gates from the perspective of community residents to establish their perceptions about the gates and their effectiveness. In particular, the research focused on what long-term support the community may or may not show about alterations in their urban space.

The research project involved a rolling programme of visits and interviews with residents prior to the introduction of the gates and has been conducted once a year, over the three years since the gates were erected.

Residents of Cadoxton in Barry, South Wales were asked to indicate their perceptions of the level of crime and anti-social behaviour immediately after the installation of the alley-gates. A survey conducted two years later asked the same question to determine whether there had been any changes in the residents' perceptions. It was felt that if the alley-gates were successful then the residents' perceptions concerning the level of crime and anti-social behaviour would have positively changed.

The study revealed that the introduction of the

alley-gates appeared to have sustained a positive effect upon perceptions of crime and disorder in the Cadoxton area. 52% of residents surveyed believed that crime and disorder levels had fallen since the introduction of the alley-gates while 21% felt crime and disorder levels had fallen just six months after their introduction.

This trend is particularly interesting as official crime statistics for England and Wales over the same time period indicate that 61% of the general public believed crime and anti-social behaviour had significantly increased during the previous two years. 21% believed crime and anti-social behaviour had increased 'a lot'.

The results of this study support the decision to incorporate the use of alley-gates into the new Secured by Design (SBD) refurbishment standard which is expected to come into effect by the end of May 2008.

A list of SBD accredited alley-gate suppliers can be found on the Secured by Design website at www.securedbydesign.com

Don't let criminals repeat – make sure you delete

Thousands of organisations are at risk of prosecution for breach of the Data Protection Act (DPA) despite the news headlines which have highlighted the importance of protecting individuals' personal and/or commercial details against theft, misuse and mal-administration.

Research recently carried out by the Information Commissioner's Office (ICO), the organisation set up to protect personal information, highlighted a general lack of awareness among businesses regarding their responsibilities under the Act.

While the details of the DPA are quite complex, the document can be broken down into eight basic principles, arguably the most important of which is ensuring that personal details are kept secure.

Upgrading and replacing computers can pose significant risks with many businesses seemingly unaware that the data contained on a machine's hard-drive will not be destroyed unless the appropriate steps are taken. Criminals are able to take the discarded hard-drive, install it in another machine and access any information stored on the drive.

Ultratec is a company specialising in secure data erasure and destruction and is the first of its kind to achieve Secured by Design accreditation for its on-site data destruction service.

Service Solutions Consultant, Bill Osborne said, "We speak to companies of all types and sizes. Many are unaware of the level of

risk to which they are exposing their customers and personnel by not properly protecting data when the media it's stored on comes to the end of its life. I'm still surprised by the amount of hardware sold off, given away or simply stored with significant data available which could be open to abuse."

The secure destruction of magnetic media ensures hard-drives and back-up tapes are disposed of safely and cannot be re-used.

Where data is of critical sensitivity, the safest and most secure method is for erasure or destruction equipment to be brought inside the organisation's premises. The risks inherent in transportation are then eliminated and the entire process can be monitored and verified by security officials on site.

University of Glamorgan's Head of the Information Security Research Group at the Faculty of Advanced Technology, Dr Andrew Blyth said the initiatives Ultratec are developing is just what is needed to fight identity and fraud breaches.

"Many people and businesses simply aren't aware of the potential consequences when disposing of old computers. Providing both education and a safe, affordable erasure service is a major step in tackling the threats of data theft and misuse," said Dr Blyth.

Ultratec believes its newly introduced on-site data erasure service which carries government certification (CCT Mark), is unique in the UK and Europe.



Ultratec Service Solutions Consultant, Bill Osborne encourages businesses to make sure they dispose of old hardware responsibly

Crime Prevention Design Group

ACPO Crime Prevention Initiatives would like to thank Force Crime Prevention Manager for Hampshire Constabulary, Malcolm Wilton for his valued contribution to the National Crime Prevention Design Group where he represented the South East region for several years.

Malcolm has been succeeded by Dave Stubbs of Thames Valley Police to whom ACPO CPI would like to offer a warm welcome.

Other valued members of the Crime Prevention Design Group who have recently left include Steve Walker from Grampian Police and ACPO CPI Development Officer for Scotland, Sandra McNiven. They will be sadly missed and we thank them for their fantastic contribution.

Brian Bannister from Lothian and Borders Police will be joining the Group in Steve's place and as Sandra's successor, new Scottish DO, Jacqui Sheil will replace Sandra. A big welcome to Brian and Jacqui!



ACPO CPI Development Officer, Calvin Beckford with Force Crime Prevention Manager for Hampshire Constabulary, Malcolm Wilton



Computrace®One™ is extremely difficult to detect and tracks the location of a laptop through its IP address

A recent study published by Absolute® Software showed 48% of respondents believed data is threatened by employee negligence and 58% had reported laptop thefts in the last 12 months.

While many businesses recognise there are clear vulnerabilities to loss, theft and mishandling of computers and the data they contain, there also appears to be a real lack of foresight regarding risk management.

The "it will never happen to me" mindset makes it only a matter of time before potentially sensitive data is exposed again.

Absolute security for computer software

The recent spate of high profile data losses and laptop thefts dominating newspaper headlines has highlighted the need for organisations to review their security procedures.

Some very obvious and simple steps can be taken to secure both data and laptops. These range from obvious measures such as not leaving laptops unattended, to more tactical precautions like installing anti-virus software and firewalls through to the strategic approach of implementing asset tracking and recovery software to track and recover lost or stolen computers and remotely delete sensitive data.

Absolute Software is a provider of computer theft recovery services, data protection and secure asset tracking™ solutions with a singular focus: providing a simple and persistent security environment for computers and the often important data they contain. Its Computrace®One™ solution has recently been used to track down a student's laptop within hours of it being stolen. Not only was the student's laptop successfully recovered, but it also led to the arrest of the suspected thief and the discovery of 20 other stolen laptops.

ComputraceOne is embedded into a laptop and once the thief logs on to the internet, his IP address is captured. The police are then able to track it down to its location. Many of the recent embarrassing stories of data and laptop losses could have been avoided if a laptop tracking and recovery security solution had been deployed.

ACPO CPI General Manager, Alan McInnes said, "As well as helping police to tackle crime, this software addresses our recommendation that, where possible, valuable consumer goods have crime prevention measures incorporated during the design and manufacturing process."

Ultimately, the deployment of a robust, multi-layered security solution that addresses regulatory compliance, data protection, computer theft, and asset tracking should be a must for any organisation aiming to avoid being the next headline.



The 2008 ALO/CPD Conference and Exhibition was a great success

2008 ALO/CPDA Training Event

This year's ALO/CPDA Training Event at the Holiday Inn at Stratford upon Avon was one of ACPO CPI's most successful yet.

With the Honourable Lord West delivering the key note address and presentations from representatives from the Home Office and NaCTSO, day one of the conference had a strong anti-terrorism theme.

Architectural Liaison Officers and Crime Prevention Design Advisors have an important role to play in the fight to protect our nation from terrorists. The security value of buildings and their resistance to attack are paramount to ensuring public safety.

ALOs and CPDAs are ideally placed to work alongside Force Counter-terrorism Officers and both Lord West and NaCTSO strongly encouraged the development of stronger relationships between these roles.

Workshops dominated day two of the event and covered the topics of; best practice for design and access statements, promoting planning out crime to elected members, reviews of **Auotcad Design** review the **Safer Parking** initiative and **British & European standards** and the soft launch of the **SBD National Register**.

The last day of the event included presentations on a diverse range of topics including: the European Secure Vehicle Alliance, the 2012 Olympics, CABA's evaluation of **Secured by Design**, an evaluation of the **Greater Manchester Police model** and security within a green agenda.

For those who were unable to attend the event, slides from a number of the above presentations are available for viewing on the **Police Only** section of the **Secured by Design** website. (www.securedbydesign.com).

Thanks must go to all the SBD member companies who supported the conference through their presence at the adjoining exhibition.

These include; **Mighton Products**, **ERA Products**, **Expamet Security Products**, **Identislot**, **Masterframe**, **Sapa Building Systems**, **Security Blinds**, **Selectaglaze**, **Selectamark Security Systems**, **Sunray Engineering**, **SWS UK** and **Vistamatic**.

Special thanks also goes to **Mighton Products** for their major sponsorship of the event.

Planning for next year's event is currently underway with further information expected to be available shortly.

ACPO CPI and CABA partner up

ACPO Crime Prevention Initiatives and CABA are forging a strong, new partnership that's providing mutual learning opportunities and ensuring a consistent and effective message and approach is delivered when it comes to best practice for designing-out-crime.

CABA has recently completed a review of ACPO CPI's **Secured by Design** initiative, the results of which were announced at the January ALO Training Event by Director of CABA Space, Deborah Fox.

The results of the review showed **Secured by Design** is achieving success and presented some objectives which will assist with further developing and expanding the initiative.

Brian Quinn, CABA's lead on crime prevention through good urban design, will be working with ACPO CPI over the coming weeks to explore ways to develop the illustration of **SBD** principles, the updating of guidance and methods for bringing designers and crime professionals together.

Risk centre playing safe with SBD



The Risk Factory in Edinburgh, a pioneering centre where primary children will be taught how to cope with dangers in the home and on the streets, has received a Secured by Design Award.

The centre is the first dedicated complex of its kind in Scotland and teaches children how to cope in the face of danger by recreating a variety of scenarios they may encounter in real life.

Based behind the Corn Exchange, **The Risk Factory** is thrilled to have been awarded SBD status.

Edinburgh's community safety leader, **Councillor Paul Edie** said, "It was always intended that this facility would have a wide-ranging affect, one of which is now the potential to design out crime.

"This is another example of effectively working in partnerships and that is what has made this project such a success."

And the SBD Innovation Awards

Continued

Government initiative. **Building Schools for the Future** will involve a total of six hundred million pounds spent on improving secondary schools in the Bradford area.

Brian Connel from **Strathclyde Police** won his Award for **Building the future by professional ALO service delivery**. A rolling programme of continuous improvement has been implemented to drive up the standards of ALO service delivery, resulting in growing confidence in the service. Consequently, representation of **Strathclyde Police Force** was secured on a number of key groups and projects including the **Clyde Waterfront Strategic Partnership**, the **Ravenscraig Development** and the **Glasgow Urban Design Panel**, allowing ALOs an opportunity for earlier intervention and broader influence.

Brindley Place, a prestige commercial, leisure and residential development in Birmingham City Centre, saw **Mark Stokes** from **West**

Midlands Police pick up his Award. To date, eight **Secured by Design Awards** and a **Safer Parking Award** have been conferred on the constituent parts of this project (including the **National Sea-life Centre**) with the final award due in 2009. Whilst evaluation of a project like **Brindley Place** would normally take place following its completion the continuity of information and advice by a succession of ALOs and a 'partnership' approach has demonstrated that **Secured by Design** can be successfully awarded in stages to ensure initial momentum and enthusiasm are retained.

Canon & Cornwall Street housing project at **Gun Wharf**, Plymouth won an Award for **Nick Hall** from **Devon & Cornwall Constabulary**. The aforementioned streets are located within the constituency of **Devonport** which, for the past 35 years, has suffered social degradation, high crime and a generally poor quality of life. In 2001 **Devonport** was awarded **European Aid** status and received millions of pounds to embark in a massive refurbishment of the area. The **Cannon & Cornwall Street** project

was one of the first schemes to commence. Constable **Hall** worked closely with the **Devon and Cornwall Housing Association** and the estate's design team to ensure the development as a whole received a **Secured by Design Award**. The results have been outstanding with a complete absence of graffiti, litter and signs of degradation. This small finished project within a much larger redevelopment has set a very high benchmark for design and quality of materials, as a result current and future residents of **Devonport** will expect all schemes to meet these standards.

ACPO Crime Prevention Initiatives General Manager, **Alan McInnes** said, "The **2007 SBD Innovation Award** winners have all done a fantastic job with their various projects and must be commended for their efforts."

"We are extremely pleased to be able to provide £20,000 prize money to help fund the continuation of ongoing projects and cover some of the start-up costs for new initiatives."



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