

Secure Stations Scheme

Government research shows that passengers on public transport are most concerned when waiting at stations. To combat this, the Government, British Transport Police and Crime Concern have launched the Secure Stations Scheme which encourages Britain's rail companies to improve security at stations and to reassure customers of their commitment to passenger safety.

The national scheme covers all overground and underground rail stations (across England, Scotland and Wales) which are policed by the British Transport Police (BTP). It has established national standards of good practice in security and accredits individual stations which have worked with the BTP and other local partners to implement a package of security measures. These include the following:

Design

- . • Good lighting and secure fencing in station, car parks and approaches
- . • Up-to-date information and clear signs
- . • Clear lines of vision

Management

- . • Security staff presence / CCTV surveillance
- . • Rapid response in emergencies
- . • Regular inspection and maintenance
- . • Special training for staff to deal with conflict and emergencies

They also have to conduct an independent passenger survey to see whether passengers actually feel safe at the stations and provide evidence of low crime rates over a sustained period.

Application Procedure

An application form and further information is available from:

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